

6 February 2013

Ref. SK/SG/CR

**TO ALL KNOWN 2e2  
NON-DATA CENTRE CUSTOMERS**

Tel: 0300 303 8067

Email: [2e2customers@fticonsulting.com](mailto:2e2customers@fticonsulting.com)

Dear Sir/Madam

**2e2 Holdings Limited  
2e2 Investments Limited  
2e2 Group Limited  
2e2 Limited  
2e2 UK Limited  
Morse Group Limited  
Morse Overseas Holdings Limited  
2e2 Managed Operations Limited  
2e2 Property Limited  
Diagonal Quest Limited  
- all in Administration (together “the Companies”)**

As you will be aware Simon Granger, Chad Griffin and I were appointed as Joint Administrators of the Companies on 28 January 2013.

Since our appointment, the Joint Administrators have provided a substantial amount of funding to the Companies, in order to ensure that, insofar as possible in the context of a company in administration, customers continued to receive services in the ordinary course. This funding has been used to meet certain arrears of wages and on-going salary costs, as well as to support the underlying infrastructure of the business. During this period, we have also engaged extensively with a number of parties who had expressed an interest in acquiring all or parts of the business as a going concern.

Regrettably, despite these efforts, we have been unable to secure an acceptable and deliverable offer to sell the business as a going concern and there is no further funding which can be made available.

**Services being terminated**

Consequently, the Companies will no longer be able to continue to fund and operate the following areas of the UK business:

1. Flexible Resourcing;
2. Business Applications;
3. Unified Communications; and
4. Field Support

As a result, the personnel associated with these areas of the UK business have regrettably been made redundant and the Companies are no longer able to continue to provide these services to you.

We understand that you are currently a customer of one of the Companies and are significantly affected by these events, as many of the services provided by the Companies may be critical to the operations of your business.

Insofar as the services referred to above are concerned, you will need to put alternative arrangements in place with immediate effect.

As you will understand, we have received a number of requests from customers seeking to gain access to their data immediately. Unfortunately, the levels of data held in the Companies' Data Centres are such that this process could take up to 16 weeks and we will need to ensure that the integrity of third party data and security is maintained. Customers are advised to contact 0300 303 8067 regarding the recovery of data and other assets held by the Companies.

Settlement of outstanding amounts in relation to goods and services provided by the Companies will continue to be pursued by the Administrators.

Neither the Joint Administrators nor their agents, employees, firm, partners, members, advisers or representatives shall incur any personal liability whatsoever under this letter, any contract or under any deed, instrument or document entered into under or in connection with it. Any claim by you against, or any sum due to you from, the Companies shall rank as an unsecured claim against the relevant Company.

If you have any queries in relation to the contents of this letter, please address these to [2e2customers@fticonsulting.com](mailto:2e2customers@fticonsulting.com) or 0300 303 8067.

Yours sincerely  
For and on behalf of  
The Companies



**Simon Kirkhope**  
Joint Administrator (acting as agent and without personal liability)

Enc.

The affairs, business and property of the Companies are being managed by the Joint Administrators. The Joint Administrators act as agents of the Companies and without personal liability.

Simon Granger is licensed in the United Kingdom to act as an insolvency practitioner by the Association of Chartered Certified Accountants and Chad Griffin and Simon Kirkhope are licensed in the United Kingdom to act as an insolvency practitioners by the Institute of Chartered Accountants in England and Wales, under section 390(2)(a) of the Insolvency Act 1986.